

Why provide CASWA with access to your Liftlog data:

- We have software to analyse the data and prepare summary reports. These convey information in more accessible formats to non-experts (simple charts and graphs).
- We have data analysts who are constantly improving their existing data processing techniques and developing new ones. (E.g. when standards change.) New methods are tested on existing data with any pertinent findings being reticulated back to the data owners.
- It enables you to contribute anonymously to the body of knowledge on crane usage. CASWA will periodically aggregate the data and make the analysis available to organisations developing new/improved standards and/or publish it in industry journals. Crane user anonymity is assured. (For more information, see CASWA's privacy policy and a summary of data management processes, which can be downloaded from www.caswa.com.)
- It will help us to improve our range of products and services. It is not possible to test hardware and software on every type of crane and operating profile. Access to real data allows CASWA engineers to verify its hardware and software configurations and continue to produce the most robust electronic systems available.

With this data we will:

- Prepare specific reports for you on your crane(s) usage patterns and remaining life.
- Develop or adapt analysis algorithms to accommodate changing standards or best practises.
- Develop firmware updates or hardware modifications to existing products to rectify or prevent problems.
- Aggregate the data, removing all identifying references to specific users, and publish any novel findings on usage patterns in forums that are widely accessible to the industry (e.g. journals).
- Improve our range of products and services. Any targeted marketing will be accompanied by a business case showing the benefits to your business.

What we won't do:

- Prevent you from accessing your data. Raw data is, and always will be, stored on the crane, in widely accessible formats (e.g. csv) so it can be analysed independently by you at any time.
- Sell your data to anyone.
- Report any customer specific findings to third parties. Any specific conclusions will only be reported back to the user. It is then their responsibility to take appropriate action.
- Identify specific users in any third party documents (e.g. publications) without the explicit written permission of the user(s) concerned.